



VISIUM
CONNECT
Commissioning Guide

Getting Started

Before You Begin

Confirm the following prior to starting the commissioning process:

- ✓ All Visium devices are fully installed in their final mounting location.
- ✓ Each device is powered on.
- ✓ A stable 2.4 GHz WiFi network is available at the installation location.
- ✓ You have an iOS or Android smartphone or tablet with both WiFi and Bluetooth enabled.
- ✓ The serial number of each device has been recorded along with its installed room/location.

Important: Commission devices only after final installation. Moving a commissioned device to a different room may require reassignment in the software.

Account Creation

If you do not yet have an account:

Email customerservice@visium.one or your sales contact directly and include the following information:

- First and Last Name of primary contact
- Email Address
- Organization Name

You will receive an account registration email from noreply@visium.one. The email will include:

Your assigned username

- ✓ A temporary password
- ✓ A link to create a new password and complete registration

Your account must be activated on a browser before you can log into the mobile app.

Download the Visium Connect App



After downloading:

- ✓ Open the app.
- ✓ Log in using your username and newly created password.
- ✓ Ensure Bluetooth is enabled when prompted.

Note: Login will not function until account registration is completed.



Device Commissioning

After logging into the Visium Connect mobile app, follow the steps below to commission a Visium device.

Step 1: Scan for Devices

- ✓ Select the “+” symbol located on the bottom navigation bar.
- ✓ The app will scan for nearby Visium devices using Bluetooth. Select the desired device from the list.

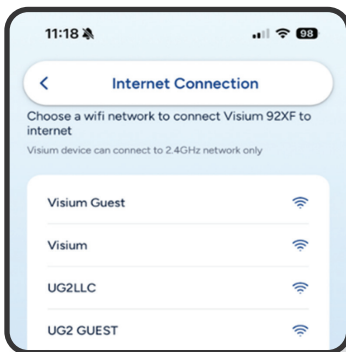
Once selected, the LED indicator on the selected device will blink white, indicating it has entered commissioning mode. If no devices appear, confirm Bluetooth and Location Services are enabled on your mobile device and make sure you are in the nearby vicinity of the devices.

Step 2: Select Connection Mode

You will be prompted to choose how the device connects.

WiFi Connected Mode (Recommended)

When successful, the device will register to the cloud and appear online within your organization dashboard. WiFi Connected Mode enables remote monitoring, scheduling, and cloud-based control.



Bluetooth-Only Mode

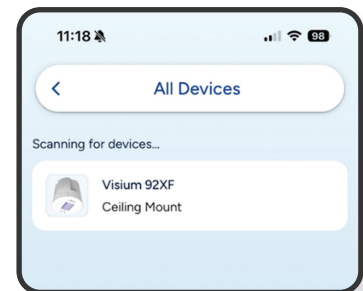
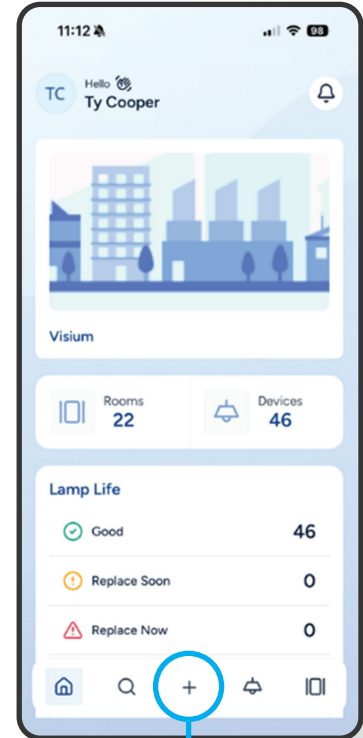
To operate the device locally without internet connectivity:

1. Scroll to the bottom of the WiFi selection screen.
2. Select Bluetooth Only.

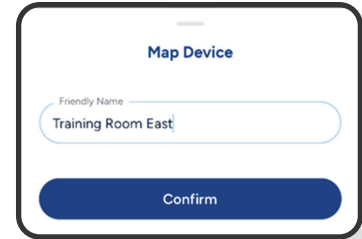
In this mode:

- The device will connect directly to the mobile app via Bluetooth.
- Cloud-based features will not be available.
- Remote access and monitoring will be disabled.

Bluetooth-Only Mode is intended for temporary setup or installations without internet access.



Step 3: Assign Device Name



Step 4: Building & Room Assignment

After a device is successfully connected to WiFi, you may select Map Room to assign it immediately or select Commission Another Device to continue commissioning additional devices.

Devices must be assigned to a Building and Room before they appear fully organized in the dashboard.

Create or Select a Building

Select an existing building from the list. If the building has not been previously entered:

- Select **Add Building**
- Enter the Building Name and Address
- Select Save.

Create or Select a Room

Select an existing room from the list. If the room has not been previously entered:

- Select **Add Room**
- Enter the Room Name (e.g., Conference Room, Front Desk)
- Select the appropriate Room Type
- Select the correct Room Configuration
- Enter the Room Dimensions
- Select the associated Building
- Select Save

Assign Device to Room

If you selected Map Room after WiFi connection:

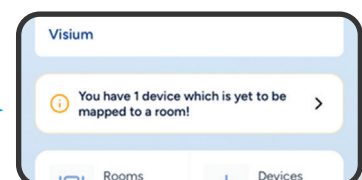
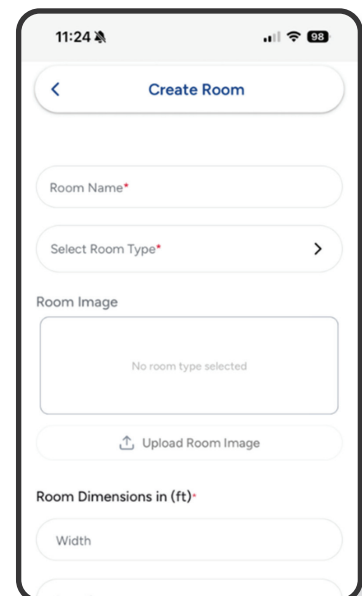
- Select the desired room.
- Choose **Add Device**.
- Assign the commissioned device to that room.

The device will now appear under the selected room within the organization dashboard.

If You Selected “Commission Another Device”

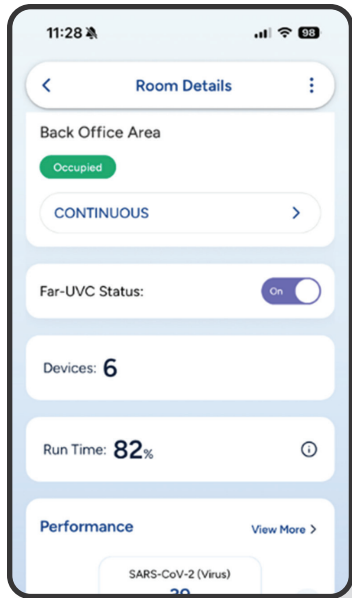
If you chose Commission Another Device, the device will remain unmapped. The dashboard (mobile app or browser) will display:

Unmapped devices can be assigned at any time from the main dashboard.



Control & Monitoring

The Visium Connect platform allows users to monitor, control, and manage Visium devices at both the room and device level.

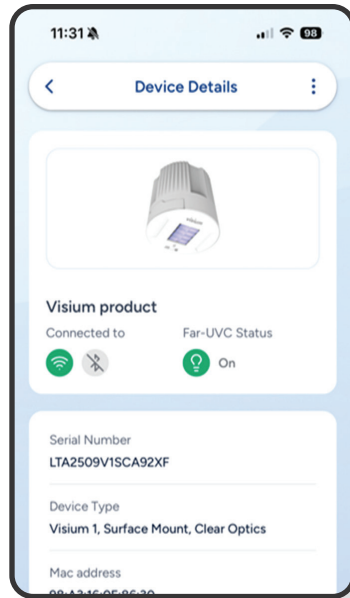


Rooms View

The Rooms view provides a high-level overview of all rooms within your organization. In this section, users can:

- ✓ View all rooms and their current operating status
- ✓ See active operating mode for each room
- ✓ Turn devices ON or OFF at the room level
- ✓ Select a room to view detailed room-specific information

Selecting a room displays additional details including device status and control options.



Devices View

The Devices view provides a detailed listing of all devices within your organization. In this section, users can:

- ✓ View individual device status
- ✓ Monitor remaining lamp life
- ✓ Access device-specific controls
- ✓ Select a device to view detailed operating information

This view is intended for granular device-level management.

Users View

The Users view allows organization administrators to:

- ✓ Add new users
- ✓ Manage user access
- ✓ Assign user permissions within the organization

Operating Modes

Visium devices support multiple operating modes to accommodate different applications and environments. Operating modes are configured at the room level and can be changed in the Rooms View or individual Room only.

Continuous

The lamp remains ON continuously (24/7), regardless of occupancy status.

Occupancy

The lamp automatically turns ON when occupancy is detected and turns OFF after 25 minutes of no occupancy.

Schedule

The lamp operates continuously during a user-defined time period.

Vacancy

The lamp turns OFF when occupancy is detected and automatically turns back ON after 3 minutes of no occupancy.

Lamp Life Monitoring

Visium lamps are rated for 10,000 hours of operation. The Visium Connect application monitors lamp usage and displays remaining lamp life to assist with maintenance planning. Lamp life resets can be performed within the application after lamp replacement.

Notice: Application features and user interface elements are subject to change without notice as part of ongoing product improvements.

Troubleshooting & Support



After logging into the Visium Connect mobile app, follow the steps below to commission a Visium device.

Troubleshooting

Network Requirements

- Visium devices support 2.4 GHz WiFi networks only (5 GHz not supported).
- WPA2 or WPA3 security is recommended.

Device Not Visible in the Visium Connect App

If the device does not appear during discovery:

- Confirm the device is powered on (energized).
- Verify the device is within range of the WiFi access point.
- Power-cycle the device.
- Close and fully restart the Visium Connect App.
- Confirm Bluetooth is enabled on mobile device.

If the issue persists, contact Support.

Commissioning Unsuccessful

If commissioning fails during WiFi setup or registration:

- Log out of the app and log back in.
- Verify strong WiFi signal strength at both the Visium device and the commissioning phone/tablet
- Move closer to the WiFi access point if necessary.

If commissioning is not successful, contact Support.

Safety

Follow all safety guidelines provided in the Visium Installation Guide to ensure safe installation and operation. Commissioning should only be performed after the fixture is fully installed and properly wired in accordance with local electrical codes.

Support

For additional assistance:

- ✓ Email: customerservice@visium.one
- ✓ Phone: (321) 299-0100
- ✓ Online Resources: <https://visium.one/visium/product-support/>
- ✓ Installation guides, spec sheets, and additional product documentation are available online.



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Learn more at [Visium.one](https://visium.one)